

## **Mobile ACT application**

May 2019







# Log in once, stay logged in



Same user name and password as what you use for the ACT website



## **Establish default settings**









Click on back arrow to return to Dashboard screen and click on ADD NEW ORDER

• •• •					
2:48 🏔 🖶			হ 'হ ∦ 9/%∎		
← Setting	S		SAVE		
U SIGN OUT					
Optional Email Address					
Last name					
Default Options	6				
			0		
Sketch	U Hail		⊖ RRS		
SKETCH					
FSX 28	•	П	Add PDF		
		_			
Express		Estimate			
Pitch	Facet		Squares		
0/12 -	1-18	-	Up t 👻		
support@act.claims					
	0		1		
111	0				

### **Place an Order**

2:12 🎘 🤂		डे 🗟 🗐 91% 🗎
← Sketch		
Residential Client/Claim McFarland Address	Commerc	GET LOCATION
🔲 Add PDF	🗆 E	xpress
Estimate	🗆 н	ail
Pitch	Face	et
0/12	- 1-	18 👻
Google		
\$ 19.99		NEXT $\rightarrow$
Ш	0	<

- 1. Select Residential or Commercial
- 2. Enter Client/Claim information
- 3. Enter order location:
  - a) If onsite at risk, click on GET LOCATION; see blue dot and circle denoting risk location
  - b) If ordering for another location, enter Address and click on OVERRIDE
- 4. Click and hold red pin and drag it to the center of the risk
- 5. Click on Add PDF, Estimate, Express, Hail if desired
- 6. Denote pitch by selecting appropriate value in drop down menu; leave pitch as 0/12 if you do not know the pitch
- 7. Denote Facet count by selecting appropriate value in drop down menu; leave facet count as 1-18 if you do not know the number of facets
- 8. Click NEXT ->



#### Attach Photos, Video, Voice Recording

3:36 🄀 🤂		ड्डि न् 📶 94% 🖡
← Sketch		
<sub>Notes</sub> Location Verifica Example with att	ation : [34.18 achments	45,-84.2929]
o 🔹 J		
NOTE: FILE FORMATS: PDF ETC.	JPG, PNG, MP4,	Browse Files
Attachments List		
IMG_201905 6315222434	24_153356_9 7.jpg	<sup>772897</sup> X
VID_2019052 3199267875	24_153454_20 7.mp4	<sup>6031307</sup> ×
		submit $\rightarrow$
111	0	<

Click on Browse Files to attach files to the order

Click on SUBMIT ->

### **Check the Order Status**

3:32 🎽 € 🕄 🤶 🖬 94% 🗎
← Submitted Orders
Order ID · # 10000331 Order Status · Pecaived
Address : 2325 Mountain Rd, Alpharetta, GA
30004, USA
Order ID : # 10090289 Order Status : Cancelled
Address : 2325 Mountain Road, Alpharetta, GA, USA
Order ID : # 10089739 Order Status : Cancelled
Address : 400 Ring Rd, Elizabethtown, KY 42701, USA
Order ID : # 10089612 Order Status : Cancelled
Address : 2325 Mountain Rd, Alpharetta, GA 30004, USA
Order ID : # 10089591 Order Status : Cancelled
Address : 2325 Mountain Road, Alpharetta, GA, USA
Order ID : # 10089571 Order Status : Cancelled
Address : 2325 Mountain Road, Alpharetta, GA, USA
Online orders Offline orders

Scroll up and down to see your orders

To cancel a Received order, click on order and then click on CANCEL ORDER



3:28 🄀 🤂	डि कि 💵 95% 🗎
← Order Detail	CANCEL ORDE
Order ID : # 10090331	Order Status : Received
Address : 2325 Mounta 30004, USA	ain Rd, Alpharetta, GA
(34.1844,-84.2929)	
🗹 PDF	Express
Estimate	🔲 Hail



 $\bigcirc$ 

111

AC



#### We appreciate your business.

Thank you for choosing ACT!